

Job description

Youth Care Counselor

Job Summary

The Youth Care Counselor/Residential Advisor maintains a safe, nurturing environment for youth and young adults living within the RYSE access center. The Resident Advisor provides supervision during day-to-day activities to assure that each youth is safe and that their needs are met. Resident Advisors should act as role models for youth and encourage positive behavior and development.

General Responsibilities

- Supervise daily and/or nightly routines to meet the needs of youth living at the center - this includes actively engaging with youth, completing necessary documentation, assuring living spaces are clean and safe, and providing information and referrals as appropriate
- Provide support and interact with youth in a trauma-sensitive manner that promotes respect, honesty, non-judgment and empathy
- Coordinate and facilitate group activities, including the supervision of youth during special activities and outings
- Assume a leadership role, particularly during crises, to affect calm and effective solutions
- Work in collaboration with RYSE case managers, outreach staff and administrative staff to ensure each youth staying at RYSE receives the best care possible.

Job Qualifications

- Bachelor's Degree in human service-related field preferred; High School diploma (or equivalent) and experience equaling two years may substitute for higher degree.

- Knowledge in the field of youth services required. Knowledge or prior experience working with high-risk youth, especially with youth who have experienced abuse, neglect, homelessness or other traumatic experiences, preferred.
- Must be hard-working, mature, and possess a strong desire to make a difference in the lives of RYSE clients, their families and our community.
- Excellent communication and interpersonal skills required.
- Data entry to ensure proper documentation of client information.
- Must have the ability to make independent decisions, manage multiple functions under stress and with changing priorities.
- Must possess the ability to deal tactfully with youth, family members, visitors, government agency representatives and the general public.
- Able to provide positive role modeling for residents in areas of communication, decision-making, and problem solving.
- Must be willing to participate in all scheduled meetings, trainings and supervision sessions as requested.
- Must have an acceptable background check and no record of child abuse.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable individuals with disabilities to perform essential job functions. In the course of performing the job, this position typically spends time sitting, standing, climbing stairs, walking, driving, carrying (50lbs), and lifting (50lbs), bending, stooping. Operating a computer keyboard, firm/strong grasping, and repetitive hand control. Makes and receives telephone calls. Use of general office equipment copier, fax machine and basic office equipment. Subjected to outside environmental conditions.

WORK ENVIRONMENT

The employee may be in contact with individuals and families in crisis who may be ill, using substances and/or not attentive to personal health and safety for

themselves. The employee may experience a number of unpleasant sensory demands associated with the client's use of alcohol and drugs, and the lack of personal care. The employee must be ready to respond quickly and effectively to many types of situations, including crisis situations and potentially hostile situations.

Job Type: Full-time

Salary: From \$17.00 per hour

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance
- Flexible schedule
- Health insurance
- Life insurance
- Paid time off
- Referral program
- Vision insurance

Schedule:

- 10 hour shift
- 12 hour shift
- 8 hour shift
- Day shift
- Holidays
- Night shift
- On call
- Overtime
- Weekend availability

COVID-19 considerations:

Covid 19 vaccination required

License/Certification:

- Driver's License (Required)

Work Location: One location